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Outpatient services have become an important component of health care. By hidebound thinking, the medical profession emphasized that a physician's time is more valuable than a patient's time. Consequently, the appointment system was designed to minimize physicians' idle time overlooking patients' waiting time. This is no longer valid in today's consumer oriented society.

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Abstract. The study aims to identify the supply chain management and its impact on customer service, as well as indicating the role of supply chain management in improving sales and identifying the views of managers working in the corporate about supply chain management.

The Impact of Supply Chain Management on Customer Service

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Managementlehre – Wikipedia

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Great Bend, Kansas - Wikipedia

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Ohlone - Wikipedia

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